

Priority Technologies, Inc. Partners with Prairie Interactive Messaging, a CSG Company, to Provide Enhanced Communication Solutions to the Higher Education Industry

OMAHA, Neb. (12/16/2008) – Priority Technologies, Inc. (PTI) today announced it has formed a partnership with Prairie Interactive Messaging, a CSG company, a leading interactive messaging service provider. The partnership extends to PTI the ability to offer enhanced solutions for inbound and outbound interactive voice, SMS/text and email services for the higher education market, including schools and those entities that serve them.

Long known as a leading provider of software solutions, software development and consulting services for the higher education financial aid market, PTI is now in a unique position to reach out even further with this new communications offering.

Says Tod Pryor, President of PTI, “This partnership represents an exciting opportunity at a time when schools and financial aid providers are looking to effectively communicate with students and borrowers, while lowering costs and maximizing efficiencies.”

Within educational institutions, the services can be used to communicate information to students and faculty via interactive voice, SMS/text messaging and email. These replace or augment traditional communications vehicles, such as paper, intercom or dedicated phone resources, reducing errors and the work required to relay important information to the school population.

In situations where it is critical that the information be received as soon as possible, the solution also contains “Hunt Group” technology, whereby the system can be configured to attempt multiple contact methods across the available media. In other words, if a student can’t be reached via phone, it will then attempt delivering the message via SMS/text, or email. This capability is completely user-defined, and is especially important in emergency situations.

“Students, professors, administrators and the service providers that work with higher education institutions are all moving faster than ever,” says Ann Cannon, Vice President of Sales and Product Management at Prairie Interactive Messaging. “This partnership delivers the necessary capabilities to ensure that all parties stay connected by delivering important messages across multiple communication channels on time, when they matter most.”

For loan servicers and guarantors, the multi-channel Automated Collections Solution gives its users an automated, interactive means of contacting customers via multiple communication channels and presenting them with immediate payment options without ever having to speak with an agent. This allows agents to focus on higher value functions such as later stage collections. The solution increases efficiencies, drives down costs per file worked and per dollar collected, and helps organizations realize more collections dollars.

Educational institutions, loan servicers, and guarantors can easily take advantage of these services via a secure web-based portal. Data can simply be loaded from the customer’s existing system in standard formats, requiring no application modification at the customer level.

For more information contact Tom Anderson, Director of Business Development, PTI by email at tom.anderson@prioritytech.com or by phone at 904.233.8181.

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About Priority Technologies, Inc.

Priority Technologies Inc. (PTI) is a leading provider of innovative product based solutions and specialized software disciplines. Priority Technologies has a proven track record as a product solutions provider, integration provider, software developer, and technology consultant in the higher education financial aid market. Our mission is to provide product solutions and services that allow our clients to meet the needs of their customers and enhance our clients' ability to respond effectively to changes in their marketplace. Visit our website at www.prioritytech.com.

About Prairie Interactive Messaging, a CSG Company

Prairie Interactive Messaging, located in Omaha, Nebraska, has been providing inbound and outbound automated call processing solutions for nearly 20 years. In addition to automated voice processing, Prairie has developed a market leading multi-channel communication platform integrating inbound and outbound interactive voice, SMS / text messaging, print, email and fax. As a market leader for automated collections, workforce communications, marketing communications, and numerous other custom solutions for a large and varied customer base, Prairie Interactive Messaging helps the world's leading companies communicate on a personal level with their customers. Prairie Interactive Messaging (formerly Prairie Voice Services) was recently acquired by CSG Systems International (NASDAQ: CSGS) of Englewood, Colorado, a market leader in customer interaction management solutions. Prairie's consultative approach results in applications designed specifically to meet each client's individual business objectives. For more information on Prairie Interactive Messaging, visit www.prairie.csgsystems.com.

About CSG Systems

Headquartered in Englewood, Colorado, CSG Systems International (NASDAQ: CSGS) is a customer interaction management company that provides software- and services-based solutions that help clients engage and transact with their customers. With a 25-year heritage in providing customer management and billing solutions to North American cable and direct broadcast satellite companies, CSG has broadened its customer interaction management capabilities to proudly serve this client base as well as new, highly competitive industries including financial services, healthcare, utilities and more. Today, CSG's solutions reach more than half of all US households each month and manage over \$36 billion in transactions annually on its clients' behalf. For more information, visit our website at www.csgsystems.com.

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